

# ISO 9001 Quality Management Systems

## Lead Auditor

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### What is it?

ISO 9001 quality management allows you to continually monitor quality across all operations, whatever your industry or organization size. And effective quality management is achieved when the system's performance is also monitored, or audited. To do this well, an understanding of the entire ISO 9000 series empowers you to understand all principles and processes that can improve infrastructure, customer services and more. You'll learn all of this on our lead auditor course, making you an independent quality management expert.



### Why do I need it?

Audits are critical to continually improving your ISO 9001 quality management system. As your business grows and evolves, so must the way you manage quality – not only to maintain compliance, but also effectiveness. Independent and third party audits allow ISO 9001 experts to assess all areas of your business and measure how they contribute to your quality management system. Their findings will help you identify gaps in performance and ways to close these so you can continually improve the way you work.

### How will I benefit?

An ISO 9001 quality management system helps you become a consistent competitor in your market place. **And by auditing this system to maintain compliance, you can also maintain your competitive strength – staying up-to-date with the latest ISO 9001 requirements.** You will continue to operate in a way that cuts costs, increases revenue and improves operational performance. Your staff will also remain confident that they can meet the ISO 9001 standard, and your customers will trust the quality of your services more and more.

### What will I learn?

This five-day course will not only consolidate your knowledge of ISO 9001, it will also help you understand the requirements from an auditor's point of view – including links with other standardized approaches to quality management such as ISO 9000 and ISO 9004. You'll get to grips with the eight key principles of quality management, learning what it takes to plan, conduct and report on an audit. And you'll become confident managing teams of auditors in your organization or as part of a third party audit.

## How will I learn?

Quickly. We use accelerated learning techniques that encourage interaction and collaboration, keep the course varied and put your learning in context. Your tutors are the best in their field and will make sure your learning needs are met. You can choose between public or in-company courses tailored to your business – whatever delivers the most positive and successful outcome for you.

## Where will I learn?

You won't have to travel far to our first class venues. Most of our trainings are located at our local BSI offices or the most convenient 4 or 5 star hotels within the city centre.

## Who are we?

As the world's first National Standards body, our expertise in shaping business standards spans more than a century. Our tutors are skilled in transferring knowledge contained within each standard to help you embed excellence within

your organization. With over 65,000 clients in 150 countries world-wide, you can trust BSI to help you perform better, reduce risk and grow sustainably.

## Why train with us?

We've trained and audited thousands of businesses using the same standards so we can genuinely benchmark performance. And we can take you from beginner to certification quickly then support you with follow-up courses and webinars – and all this for the price of your course.

## Did you know?

More than one million companies are already certified to the ISO 9001 Quality Management standard.

## What our customers say

"I have already taken steps to ensure members of my team attend BSI training and attendance on this course has reinforced this decision – an all-round excellent course."

"The tutor inspired and raised confidence in my ability to complete the course and exam."

"Taking into account all standards for adult education, as well as methods of instruction, there is nothing which could be done better or more effectively."

## Next step

To book this course, call one of our dedicated training experts at our [local offices](#) or book online through our [websites](#) below.

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